

**Thank you for choosing FoulWeatherGear.com**

We appreciate your business!

Your 100% satisfaction is our goal. If for any reason you have a problem with your product (sizing, color, wasn't what you thought it would be, etc.) we will happily return or exchange it for you. Please contact us right away if there is a problem with your order or if products arrived damaged. Please note that clearance items and products worn or used sailing are not subject to exchange or return.

**Returns:** Returns can be made within 30 days of purchase for full refund. Returns made outside 30 days will be issued store credit. Please allow 5-7 days for return processing and 1-2 billing cycles for credit to appear.

**Exchanges** Product exchanges can also be made within 30 days of purchase. Generally, the second shipment will occur upon receipt of the item to be exchanged. Please let us know if your exchange is time sensitive and we'll be happy to ship the correct product right away. We understand that every situation is unique and are happy to accommodate your needs. Exchanges will re-ship for free via our standard UPS Ground service.

Cost of shipping of items back to FoulWeatherGear.com is the responsibility of the customer, unless an error has occurred. Please include any original packaging material.

FoulWeatherGear.com  
Attn: Returns & Exchanges  
709 N. Columbia Blvd.  
Portland, OR 97217

**RETURN**

List items you are returning below	Comments

**Please fill out the following fields so that we can process your exchange promptly after we receive it.**

**Name** \_\_\_\_\_ **Invoice #** \_\_\_\_\_ **Invoice Date** \_\_\_\_\_

**Please check any of the following reasons that apply.**

This information helps us provide faster and better service to our customers.

**Fit & Sizing**

- Too Large
- Too Small
- Too Bulky or Baggy
- Fits too closely

**Service**

- Not as described
- Not as pictured
- Arrived too late
- Wrong item shipped
- Damaged in transit

**Product Satisfaction**

- Didn't like styling
- Didn't like color
- Changed my mind
- Other (please specify)

**EXCHANGE**

Replacement Item(s) – List Below	Size/Color	Price Each	Qty	Total

Have a Question or Need Help?

Don't Hesitate to Contact us!

Visit [FoulWeatherGear.com/returns](http://FoulWeatherGear.com/returns) Email us at [sos@foulweathergear.com](mailto:sos@foulweathergear.com) Or Call us at 1-888-571-4327